

CRP application criteria

The following criteria are used in the evaluation and award of CRPs through the open-market application process. This slide shows the key criteria headings with the subsequent slides showing the detail and applicable CRP types for each criteria. Additional criteria may be included for the EOI process, these will be published within the EOI information.

Qualifying criteria	Site visit criteria	Evaluation criteria	CRP / delegate criteria
Strategic alignment	Site location & layout	Site location	Volume forecast
Business structure & trading history	Storage & equipment	Site specific	Nature and extent of operator (or related entities/persons) involvement in the scheme
Operations / operational capability	Traffic management	Customer experience	Strategic alignment
Financial capacity	Logistics	Community engagement, social impact, environment	Site visit report
		Financial position	Evaluation team scoring
		Operations, operational capability	Community access to container refund point
			Mobilisation date
			Site format / rate requested
			COEX asset program
			Recovery rate of location LGA

Qualifying criteria

1/1

Criteria	Eligibility requirements	Depot	Shopfront	Large RVM	Small RVM	Bag drop & pop up
Strategic alignment	<ul style="list-style-type: none"> SEQ: Recovery rate within LGA is less than 85% (location over 85% contact Expansion team before applying) 	✓	✓	✓		
Business structure & trading history	<ul style="list-style-type: none"> Possession of a valid Australian Business Number (ABN) 	✓	✓	✓	✓	✓
	<ul style="list-style-type: none"> All owners / directors must be solvent and not subject to any form of bankruptcy 	✓	✓	✓	✓	✓
	<ul style="list-style-type: none"> Proposed site address with zoning included in submission 	✓	✓	✓	✓	✓
Operations / operational capability	<ul style="list-style-type: none"> SEQ ability to operate 7 days 	✓	✓	✓	✓	✓
	<ul style="list-style-type: none"> Existing operator 100% current contract compliance with all relevant safety audit actions closed out as appropriate. 	✓	✓	✓	✓	✓
Financial capacity	<ul style="list-style-type: none"> Willing to provide evidence of sufficient working capital for start-up phase. 	✓	✓	✓	✓	✓

Site visit criteria

1/2

Criteria	Eligibility requirements	Depot	Shopfront	Large RVM	Small RVM	Bag drop & pop up
Site location & layout	› Is the site layout efficient and easy for customers to safely navigate around?	✓	✓	✓	✓	✓
	› Is there parking available? How many spaces?	✓	✓	✓	✓	✓
	› Can the site be clearly seen by customers & visible from the street?	✓	✓	✓	✓	✓
	› Is the site on an arterial road /throughway?	✓	✓	✓		
	› Is there adequate storage for bins and cages? What is the allowed area in m ² ?	✓	✓			
Storage & equipment	› Does the site have secure fencing and security?	✓	✓			
	› Will containers be stored undercover and secured under gate and key?	✓	✓			
	› If outdoors, is storage area fully fenced and secure?	✓	✓			
	› Will containers be aggregated at a collection point?		✓		✓	
	› If so, will they always be accessible to Logistics?		✓		✓	
Traffic management	› Does the site traffic flow ensure pedestrian and traffic interaction is minimised or removed?	✓	✓	✓		✓
	› Are the pedestrian walkways clearly defined, signed, and free from risks and hazards?	✓	✓	✓		✓

Site visit criteria

2/2

Criteria	Eligibility requirements	Depot	Shopfront	Large RVM	Small RVM	Bag drop & pop up
Logistics	› Is the site approved for secondary sort?		✓	✓	✓	
	› Are logistics and customer access always separated?	✓	✓	✓		
	› Can the site continue to operate while logistics vehicles are on site?	✓	✓	✓	✓	
	› If not, how does site plan to manage waiting customers while logistics load/unload?	✓	✓	✓	✓	
	› Is there sufficient space for logistic truck access and maneuvering?	✓	✓	✓		
	› If internal access required, is roller door height above 5.3m? Please provide dimensions	✓	✓			
	› Is logistics turning area adequate? Please indicate turning circle available - m x m	✓	✓	✓		
	› Is there after-hours access for logistics to get to the site?	✓	✓	✓	✓	
	› Has a member of the logistics team reviewed the site?	✓	✓	✓	✓	

Evaluation criteria

1/3

Criteria	Eligibility requirements (information provided scored relative to proposed site type)	Depot	Shopfront	Large RVM	Small RVM	Bag drop & pop up
Site location	› Is it correctly zoned? (If no, is there a plan in place to obtain before mobilisation)	✓	✓	✓		
	› Extent of applications / approvals – timeline for planning approval and landlord engaged	✓	✓	✓		
Site specific	› Is the site layout efficient and easy for customers to safely navigate around?	✓	✓	✓	✓	✓
	› Is there sufficient parking?	✓	✓	✓		✓
	› Can the site be clearly seen by customers / is the site visible from the street?	✓	✓	✓		✓
	› Is the site on an arterial road or throughway with high traffic?	✓	✓	✓		
Customer experience	› Complaints and feedback management plan	✓	✓	✓	✓	✓
	› Site branding	✓	✓	✓	✓	✓
	› Marketing and advertising plan	✓	✓	✓	✓	✓
	› Customer experience plan	✓	✓	✓	✓	✓
	› 12-month complaints history (existing operator)	✓	✓	✓	✓	✓

Evaluation criteria

2/3

Criteria	Eligibility requirements <i>(information provided scored relative to proposed site type)</i>	Depot	Shopfront	Large RVM	Small RVM	Bag drop & pop up
Community engagement, social impact, environment	› Community engagement plan and partnerships	✓	✓	✓	✓	✓
	› Proposed engagement with social enterprise or charities	✓	✓	✓	✓	✓
	› Proposed environmental impact initiatives	✓	✓	✓	✓	✓
Financial position	› Financial evaluation criteria (including breakeven planning)	✓	✓	✓	✓	✓
	› Ability to provide sufficient working capital for start-up phase.	✓	✓	✓	✓	✓
	› Demonstrated ability to run a business (CRP or equivalent)	✓	✓	✓	✓	

Evaluation criteria

3/3

Criteria	Eligibility requirements (information provided scored relative to proposed site type)	Depot	Shopfront	Large RVM	Small RVM	Bag drop & pop up
Operations, operational capability	› Mobilisation timeframe / speed to market	✓	✓	✓	✓	✓
	› Site format / layout fit for purpose	✓	✓			
	› Payment experience (cash, otherwise)	✓	✓			
	› Opening hours (after hours + PH)	✓	✓	✓	✓	✓
	› Demonstrated evidence to support operational capacity	✓	✓	✓	✓	✓
	› Demonstrated capability to support 1 day of overflow capacity (volume storage)	✓	✓		✓	
	› Traffic management plan	✓	✓	✓	✓	✓
	› Employment plan	✓	✓			
	› Security arrangements (inc. CCTV, overnight storage)	✓	✓	✓	✓	✓
	› Maintenance & cleaning program	✓	✓	✓	✓	
	› Process for when a CRP is offline		✓	✓	✓	
	› 12-month compliance history (existing operator)	✓	✓	✓	✓	✓
	› Forklift availability / ability to secure a forklift	✓				
	› Appropriate power available (3 phase or otherwise as determined by tech)	✓	✓	✓		
	› Capacity to take on flattening equipment	✓				

CRP panel or delegate criteria

1/1

Criteria	Depot	Shopfront	Large RVM	Small RVM	Bag drop & pop up
Volume forecast	✓	✓	✓	✓	✓
Nature and extent of operator (or related entities/persons) involvement in the scheme	✓	✓	✓		
Strategic alignment	✓	✓	✓	✓	✓
Site visit report	✓	✓	✓	✓	✓
Evaluation team scoring	✓	✓	✓	✓	✓
Community access to container refund point	✓	✓	✓		
Mobilisation date	✓	✓	✓	✓	✓
Site format / rate requested	✓	✓	✓	✓	✓
COEX asset program	✓	✓	✓	✓	✓
Recovery rate of location LGA	✓	✓	✓		