



Supporting your recovery following severe weather

Dear operator

We're continuing to closely monitor the severe flooding across Queensland and understand this is posing significant challenges to some of our operators. Ensuring the safety of you, your team members and customers remains our top priority.

Disaster assistance and useful resources

The Queensland Government has a range of support measures for businesses and individuals affected by rainfall and flooding. For disaster recovery support, including funding or emergency relief, please visit the [Queensland Government Disaster Recovery Support website](#). If you have been impacted, your local council may also offer recovery programs and advice.

If you are experiencing operational challenges or site impacts, please don't hesitate to contact your Network Lead for support.

Additionally, these useful sources of information may assist:

- [Local Government Disaster Dashboards](#)
- [Bureau of Meteorology \(BOM\) alerts](#)
- [Road closures and traffic information](#)

Please stay safe.



Thomas Juzwin
Executive General Manager
Network Delivery

