



Preparing for cyclone impact and supporting your recovery

Dear operator,

As we continue preparing for the impact of Cyclone Alfred, please know that we're here to support our operators in South East Queensland — both through disruptions and throughout recovery thereafter.

Our team is closely monitoring government advice and planning ahead so we can help any impacted operators.

If you are a South East Queensland operator, please read the important information below.

Power outages

If you lose power, we've prepared:

- a **simple manual count form for you to print off** [here](#) to record transactions and material volumes
- a **manual manifest form to print off** [here](#) to complete and provide to your transport provider at the time of pickups.

Help us plan logistics for your recovery

To assist us in prioritising logistics and organising timely collections once it's safe to resume operating, it's **essential that you complete the material volumes form** for each of your depots [here](#).

This will give us a clear understanding of current volumes across the network and help us support your site effectively.

Communication

We'll continue to provide updates as the situation with Cyclone Alfred develops and work closely with affected operators to plan reopening and logistics once the full impact is known.

Please stay in touch with your network lead. Their mobile number can be found on our Operator Hub [here](#) (scroll down to the bottom of this page).

Advice from authorities

Please continue to heed critical safety information provided by the authorities. We've shared some helpful links below:

[Get Ready Queensland](#)

[Local Government disaster dashboards](#)

[Bureau of Meteorology \(BOM\) alerts](#)

[Road closures and traffic information](#)

For cyclone and flood emergency help call the SES on **132 500** or download the **SES App**.

Disaster assistance and useful resources

The Queensland Government has support measures for businesses and individuals affected by the cyclone. For disaster recovery support, including funding or emergency relief, please visit the Queensland Government [Disaster Recovery Support website](#). Your local council may also offer recovery programs and advice.

Please stay safe, follow local authority advice, and reach out to your **Network Lead** if you need any support. We're here to help.



Thomas Juzwin
Executive General Manager
Network Delivery

