



Dear operator,

This week has seen the achievement of two significant milestones for our network and Containers for Change in Queensland.

Hot on the heels of reaching our 8 billion milestone in March, this week we hit the amazing figure of **9 billion containers collected through our network!**

The efforts of every one of you have made this happen. Working together we have paid \$900 million back to Queenslanders at a time when many in our communities are struggling. We have also supported charities and community groups across Queensland to raise more than \$13.5 million to fund their work supporting our communities.

Today also marks the 1-year anniversary of the addition of wine and spirit bottles into our range of Containers for Change – an Australian first achievement that you, our operator network, delivered seamlessly for our customers.

Many of you have told us you are seeing an ever-increasing volume of glass come through your sites and our recent annual report figures back that up. Our recovery rate for glass containers now stands at an impressive 88%. We're proud that 100% of that glass is recycled in Queensland and that 77% of it goes into making new bottles – that's one of the best circularity outcomes in container recycling in the country.

This increase in glass recovery has also fuelled an employment boost and we can all be very proud that the number of Queenslanders who have jobs because of Containers for Change has grown to 1500. The employment opportunities you offer in your local communities are significant and are creating real change.

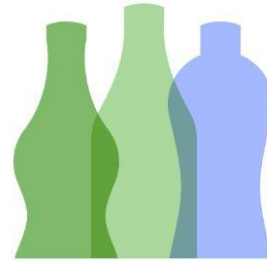
As we move into our peak summer season with a continued focus on ensuring that no container goes to waste, I'd like to congratulate each and every one of you for your role in delivering significant environmental, social and economic benefits for Queensland.

Here's to the next billion!

Kind regards,



Natalie Roach
Chief Executive Officer



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