



Release Notes for POS 6.3.0

New Features

<p>Online Coordination Services (OCS)</p>	<p>OCS has been enabled in this new release. This will replace the current Local Coordination Services and has the following features:</p> <ul style="list-style-type: none">○ Single Online Database per site for Bin Management: Each site has a database setup managed by our technology partner, CES which allows CES the ability to locate errors and assist in troubleshooting issues pro-actively.○ Only the Internet is required to sync Bins: Remote bin management can now occur.○ No Local Coordination setup required: Local coordination services has been removed from POS app; the network page has also been removed as it is no longer required.○ Automatic connection: OCS will automatically create a database and begin syncing bins once the POS upgrade occurs. This also means any new devices that join an existing network will receive all bins immediately.○ Background Sync: OCS will sync in the background whilst conducting other actions, such as moving between screens or creating transactions. You aren't required to visit the bins screen to get the most up to date list of available bins.
<p>.NET Maui 8</p>	<p>Foundational .NET Maui framework for POS has been upgraded to version 8. This upgrade includes several performance improvements, in addition to:</p> <ul style="list-style-type: none">○ .NET Maui 6 End-of-Life: Support for versions of IOS 16 and below will end.○ Long-term support: Available for up to 3 years○ IASyncDisposable: Allowing asynchronous actions whilst disposing objects○ Improved Tracing and Logging capabilities

<p>Sentry.io Crash Reporting</p>	<p>Sentry.io crash reporting has been added to POS App 6.3. The benefits and features include:</p> <ul style="list-style-type: none"> ○ Generates crash reports immediately and sends them to a cloud database for CES to investigate proactively. ○ Collects app and device information for easy investigation and resolution ○ Includes thorough information regarding the actions taken before a crash and/or error occurs. ○ Focused reports on bugs & crashes, removes noise of standard logging system.
<p>POS Collect</p> <p>(Note this feature was made available in an earlier release, version 6.1.43 that was released to the QLD Scheme)</p>	<p>POS Collect has been enabled in this release, allowing Operators to process service fees for transactions where an existing agreement exists between the operator and a customer.</p> <ul style="list-style-type: none"> ○ A new screen "Collect" is available. ○ The screen will be hidden by default. Users will be able to enable the Collect screen by changing the option in Settings > Transaction and restarting the POS application.

Improvements

<p>General Improvements</p>	<ul style="list-style-type: none"> ○ Manifest layout and colours improved: Manifest on windows will now automatically open native windows print when selecting print. ○ Auto-select logic for processors and logistics providers has been enhanced.
<p>Full Member Sync Improvements</p>	<ul style="list-style-type: none"> ○ Time to download and ingest reduced from approximately 6 minutes to approximately 1 minute. ○ Initial member download during enrolment has been improved to the same degree.
<p>Bin creation with bays Improvements</p>	<ul style="list-style-type: none"> ○ When creating a new bin on sites that have more than one bay available, the bay selection buttons will not appear until a material type is selected. ○ A bay number is not required when creating a bin with no material type.

Bug Fixes

General

The following issues were identified and fixed in this release:

- An issue causing the manifest layout to be incorrect and QR code to be hidden.
- An issue was preventing screens hidden from the users view to re-appear after the application restarted.
- An issue where certain characters would cause bin functions to be rejected by the backend.
- An issue causing settings > bins and bays layout to display incorrectly.
- An issue where the native print window was not displayed automatically when printing a manifest.
- An unhandled exception when clicking bag issue button after the PIN pop-up occurs.
- An issue where bag issue window would not appear.
- An issue where reference data sync would appear to not run after re-opening the POS app.
- An issue where highlighted text would change colour after moving between screens.
- An issue where the windows app would not close the process properly when hitting the 'x' button.
- An issue where member search would intermittently fail to return anything to the view.
- An issue where bay numbers would sometimes grey out on iOS.
- An issue causing the confirm and pay process to sometimes take longer than expected.
- An issue when updating the selected processor would not accurately reflect the change on the manifest screen.
- An issue causing white screen to appear when re-opening the windows app after minimising.
- An issue causing delays when opening the counter screen.
- An issue where an incorrect refund point was sent in the payload of a bag label print.
- An issue where adding the "C" to the start of a Member Number would sometimes fail to locate the number.
- A user interface issue when closing an ineligible containers bin.

	<ul style="list-style-type: none"> ○ An issue where the transaction screens user interface would change the selected refund point without user involvement. ○ An issue where the POS app name would not display on the windows task bar. ○ A user interface issue related to bag drop issues selection screen. ○ Several instances of unhandled exceptions appearing when processing transactions. ○ Several issues related to text getting cut in input boxes.
Collect	<p>The following issues were identified and fixed in this release:</p> <ul style="list-style-type: none"> ○ An issue where the service fee value was editable when no agreement was found. ○ An issue where Member details would sometimes not show for a collect transaction. ○ An issue causing problems searching for Members with multiple agreements on the Advanced member search screen. ○ An issue where sometimes an agreement search would fail when entering an Agreement Number and not a Member Number. ○ An issue where correct transaction type name was not displayed on collect receipts. ○ An issue that caused text overlap for agreements with third party operators.

Known Issues

Online Co-ordination Services Migration	<ul style="list-style-type: none"> ○ OCS Migration: There are known instances where changes may be lost if all devices on the network are not immediately upgraded to the most recent POS version 6.3. Recommendation is to upgrade all of your devices at the same time outside of working hours. ○ Reference Data Sync: There have been instances where the user interface appears to not be updated automatically even though data sync has occurred. If you are concerned you do not have the most up to data, recommendation is to do a full reference data sync or closing and re-opening the application.
---	---

Troubleshooting Suggestions

- Try a full reference data sync if members or agreements cannot be found.

- If you believe there has been an issue with the OCS Migration for your site, please visit the OCS Migration document before contacting support.

We constantly want to improve our Point-of-Sale application. Please ask questions, give feedback and share your ideas. We're always happy to connect with those who use and rely on our software.