

Monthly Network Delivery update

Dear operator,

Welcome to our April Network Delivery update.

We hope you had a happy and safe Easter. If you operated over the break, thank you for keeping your site/s running smoothly during this busy period.

Our container numbers continue to break records, as you would have seen from our recent milestone of 8 billion containers returned. We're excited to work with you to continue this impressive growth.

As we approach May, our forums are just around the corner, and invitations will be sent to you shortly. If you have any safety topics you'd like discussed at the forums, please let your regional manager know.

Key dates in April



Don't forget to put these important dates in your diary:

- Monthly HSE report due 8 April
- Quarterly IR stat dec due 30 April
- ANZAC Day 25 April

Pop-up bags trial

We have received some great feedback so far from customers on the trial of our pop-up container bags (formerly known as 'Bin Buddies'). If you have any feedback on the bags, please let your regional manager know.

A reminder that the customer feedback survey closes on **Monday 15 April** so please continue to circulate the bags to your customers. The QR codes for customers to register for the survey are on the posters and stickers recently sent to you.



Safety enhancements at sites

We've seen a pleasing increase in the number of sites investing in new safety measures. Two standout items that are making a big difference are moveable platform ladders and trolleys.

Moveable platform ladders help staff inspect high container levels and work at heights, offering a safe and stable structure for them to stand and work from. Trolleys are being used to reduce manual handling and act as an efficient solution for transporting containers.

If you have any improvements you would like to share, please email safety@containerexchange.com.au or contact your regional manager.

Each month we will feature videos and useful content to help you improve site safety. This month you may want to use the manual handling video below to assist with staff training (click on the image to view the video). This video is part of our *Work Safe. Think Safe.* video series located in the [Operator Hub](#).



International Women's Day

In March we celebrated International Women's Day and had the privilege of hearing from two of our remarkable female operators at our staff Townhall - Janelle Zordan, General Manager at Advanced Container Recyclers, and Megan Lever, Director of The Exchange Shed.

Alongside our CEO Nat Roach, they shared their inspiring journeys and insights as women working in operational roles who are breaking stereotypes and championing for workplace diversity.

A huge thank you to these trailblazing women!



Left to right Nat Roach, Megan Lever and Janelle Zordan.

CCTV requirements at sites

A reminder that CCTV cameras are a requirement at all operator sites to ensure safety and security. CCTV is also important for auditing and verifying transactions.

Please ensure your CCTV meets the required standards including:

- cameras are functioning well to fit the specific requirements of your site and are positioned to see counting tables, cash areas and transaction spots.
- monitors do not display recording locations.
- staff cash handling is visible on the cameras.
- footage is regularly reviewed and downloaded.
- cloud recording is considered for added security.
- sufficient footage is retained (4 weeks is the industry standard).

Happy anniversary!

Congratulations to our operators who are celebrating their anniversaries this month!

- 5 years - Beveridge Container Recycling – Yamanto, U Can Recycle – Brendale and Urangan
- 2 years - U Can Recycle - Arana Hills and Cairns Recycling – Portsmouth
- 1 year - Recycle Well – Sarina

If you missed any of our updates

If you have missed any of our updates such as safety alerts or announcements, we will be publishing these in the Operator Hub each month in the 'Updates from COEX' section. Click on the button below to view these updates.

[Updates from COEX](#)

Let's make April another record month as we continue to grow Containers for Change together!



Mick Shea
**Executive General Manager
Network Delivery**



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